**Release Date:** 10/31/2024 (UAT)  
**Version:** 2.290.0.0

**Overview**

Update site for Web-to-Case.

**Features**

* A new link under the Help Menu has been added: “HelpHub Web-to-Case”. This link will open a new window and allow the user to fill in the form and submit a Help Desk Case. Once submitted the user will see a screen notification that the submission has been successful.

**Changes**

* The Help Desk phone numbers have been removed.

**User Impacts**

* Users must fill out the HelpHub Web-to-Case form in order to receive assistance from the PCG Help Desk.

**Support**

For customer support, please contact our Customer Service Center by filling out the “HelpHub Web-to-Case” form.